

Upon completion of this webinar, participants will be able to:

• Identify, describe, and differentiate generational characteristics, communication, and work styles.

Discuss challenges experienced when working with employees from multiple generations.

• Apply strategies to maximize engagement, productivity, and satisfaction across multiple generations. *Melissa Furman, Career Potential LLC*

3:30pm	AFTERNOON BREAK	Sponsor Area – Empire Ballroom
3:45 – 4:45pm	SPOTLIGHT OUR SPONSORS SESSION Speed networking session with our sponsors – you won't want to	Empire Ballroom miss out on the prizes!
6:30 – 9:00pm	RECEPTION Sponsored by: The Virginia Chamber Foundation / Blu	Jefferson Parlor Ieprint Virginia
	ANNUAL DINNER Join your peers for a cocktail reception and then enjoy our Annua and our Annual Business Membership Meeting.	Commonwealth Ballroom
Friday, August 27, 2021 – The Omni Homestead – Hot Springs, VA		
7:45 – 8:30am	BUFFET BREAKFAST	Crystal Ballroom
8:30 – 10:00am	KEYNOTE SESSIONEmpire BallroomLeading From Within: Overcoming Unconscious BiasHuman brains are hardwired to make unconscious judgements and there is a direct link between our unconscious thinking and our actions and behaviors. This session provides a strong foundation as organizational leaders are launching diversity, equity, and inclusion (DEI) initiatives, and will provide strategies and techniques for addressing unconscious bias to positively impact diversity challenges, career advancement, workplace dynamics, and member relations. Melissa Furman, Career Potential LLC	
10:00am	MORNING BREAK	Sponsor Area – Empire Ballroom
10:15 – 11:15am	ROUNDTABLE SESSION Chamber Roundtable Session – Breakout Groups You will have two 30-minute roundtable discussions during this se the room, so choose the ones of most interest.	Empire Ballroom ession. Table topics will be placed around
11:15am – Noon	CLOSING KEYNOTE SESSION When Quitting is Not an Option: Overcoming Burnout Organizational leaders and employees are reporting feelings increased negativity, and decreased productivity, which may be s session utilizes revealing self-quizzes and engaging exercise recognizing, and overcoming burnout. Melissa Furman, Career Potential LLC	signs of burnout. This refreshing, practical
Noon	CONFERENCE ADJOURNS	